## DECLARATION AND POWER OF ATTORNEY FOR NEW PATENT APPLICATION

As a below named inventors, we hereby declare that:

My residence, post office address and citizenship are as stated below next to my name.

I believe that I am the original, first and sole inventor (if only one name is listed below) or an original first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled

## ADAPTIVE FEEDBACK CONTROL IN E-SERVICE MANAGEMENT

the spe	ecification of wh	nich:			
[X] is	attached hereto.				
[ ] wa	as filed on	as ser	ial no.		
			•		
	I hereby state th	nat I have revie	wed and understand the	ne conten	ts of the above identified specification including
the cla	ims, as amende	d by any amen	dment referred to abo	ve.	
					aterial to the examination of this application in
accord			ederal Regulations, §1		
	I hereby claim:	foreign priority	y benefits under Title ?	35, United	d states Code, §119 of any foreign application(s)
for pat	ent or inventor's	s certificate list	ed below and have als	so identif	fied below any foreign application for patent or
invent	or's certificate h	aving a Filing	date before that the a	pplication	n on which priority is claimed.
ı,D	Foreign Applie	cation(s), if an	y, for Patent or Inver	ntor's Cer	rtificated Filed Within 12 Months Prior to the
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i,n -	-	•	Date of Filin	ıg	Priority Claimed
Count	ry	Application N	lo. (day, month,	year)	<u>Under 35 U.S.C.§119</u>
1.7					[]YES []NO
1/88					[]YES []NO
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	I hereby claim	foreign priorit	y benefits under Title 3	35, United	d States Code, §119 of any foreign application(s)
for pa	tent or inventor'	s certificate lis	ted below and have al	so identi	fied below any foreign application for patent or
					tion on which priority is claimed.
	Foreign Applica				
Num	<u>iber</u>	Country	Day/Month/Year Fi	<u>led</u>	Priority Claimed
					YesNo
					YesNo

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I hereby claim the benefit under Title 35	, United	States	Code,	§119	of any	United	States	provisio	nal
application(s) listed below.									

U.S. Provisional Application Number	Filing Date
60/243,470	10/27/00

I hereby claim the benefit under Title 35, United States Code, §120 of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code §112, I acknowledge the duty to disclose information which is material to patentability as defined in Title 37, Code of Federal Regulations, §1.56 which became available between the Filing date of the prior application and the national or PCT international Filing date of this application.

Application Serial No.	Date of Filing	Status (patented, pending abandoned)
(,)Ta		

I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith: 

Renee' Michelle Larson, U.S. Reg. No. 36,193

Send Correspondence and direct telephone calls to:

PANACYA Inc. 134 National Business Parkway, Suite 400 Annapolis Junction, MD 20701 Attention: Pauline A. Constantino General Counsel

\*\*\* Signature Page Follows \*\*\*

## Page 3

Post Office Address

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under §1001 of Title 18 of the U. S. Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Inventor's signature	Date
Earl D. Cox	
Name of sole or first inventor	
Chapel Hill, North Carolina	United States
Residence	Citizenship
Post Office Address	
	10/24/01
Inventor's signature	Date
Xindong Wang	
Name of second inventor	
Columbia, Maryland	United States
Residence	Citizenship
Post Office Address	
En lue Chi	10/24/01
Inventor's signature	Date
≜ Shi-Yue Qiu	
Name of third inventor	
Ellicott City, Maryland	United States
Residence	Citizenship

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		Filing Date	10/27/	00
		First Named Invento	EARYD	. Cox
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		Examiner Name		
		Attorney Docket Nun	nber	
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Name PANACYA INC. BY. PAULINE A. CONSTA

SIGNATURE of Applicant or Assignee of Record

Signature faufing ( not )

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below\*.

☐ \*Total of \_\_\_\_\_\_forms are submitted.

Burden Hour Statement: This form is estimated to take 3 minutes to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.